# **ENCOMPASS® - DRIVER QUALIFICATION**



# **Table of Contents**

Update Driver Qualification File	3
Finding Employee and Viewing Driver Qualification File	4
Driver Qualification Information Section	8
License Information	11
Driver Equipment Information	14
Prequalification Checklist	16
About the Prequalification Checklist	17
Edit Full Checklist	18
Edit Individual Checklist Items	21
Adding an Attachment	23
Adding Ad Hoc Checklist Items	24
Maintenance Checklist	26
About the Maintenance Checklist	27
Edit Full Maintenance Checklist	28
Edit Individual Checklist Items	30
Qualified Driver View	32
Adding an Ad Hoc Checklist Item	33
Reports & Forms	35
Common Reports & Forms	36

Update Driver Qualification	on File	
	Update Driver Qualification File	
Encompass® - Driver Qualification	n F	Page 3

# Finding Employee and Viewing Driver Qualification File

#### **General Overview**

Once basic information for the Employee has been added, their driver qualification files are ready to be processed. The **Driver Qualification** tab contains important information in regards to driver qualification, license information, driver equipment information, pre-qualification & maintenance checklist items, and safety performance history information.

#### Tip: Searching by Name

When searching by name or by code, only a portion of the name or code is needed. Here are some examples:

- Type the value "Allen," the system results could be: Robert Allen and Allen Clark.
- Type the value "Nort", the system results could be: Samuel Norten, Norton Billings, and Janet North.
- Type the value"12" into the Employee Code search, the system results could be: 12765, 5312 and 991287.

**Note:** When using the **Find Employee** search method, a keyboard shortcut can be used by using the TAB key instead of the mouse. Tab once and enter By Name and Tab twice and enter By Code.

# To find an employee by name



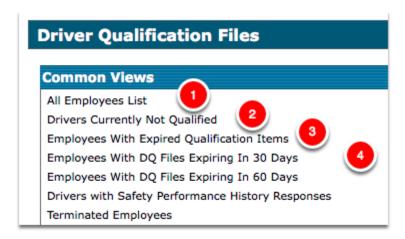
- 1. From the **Employee** tab, locate the **Find Employee** feature on the left side of the screen.
- 2. Enter a name, or portion of a name, in the text box. Click **By Name** to run the search and display the results.

-OR-

#### To find an employee by employee code

- 1. Enter an employee code, or a portion of a code, in the text box.
- 2. Click the **By Code** button to run the search and display the results.

#### To View Employees using Common Views



#### There are several common views:

- 1. **All Employees List** This list contains active and inactive employees. It does not include "terminated."
- 2. **Drivers Currently Not Qualified** This contains employees with the Not Qualified checkbox checked (meaning "Not Qualified"). It also will contain employees with expired qualification items needed for qualification.
- 3. **Employees With Expired Qualification Items** This list contains employees with expired maintenance checklist items. This includes any and all expired maintenance checklist items (not just those needed for qualification).
- 4. Employees with DQ Files Expiring in 30/60 Days These alerts contain employees with items coming due in 30 or 60 days. It also contains the employees with expired items.

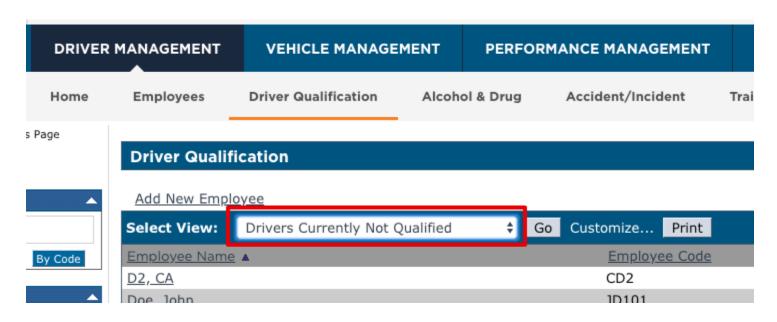
# To View All Employees under Rolodex



Click on a Letter under Select Employee By Last Name.

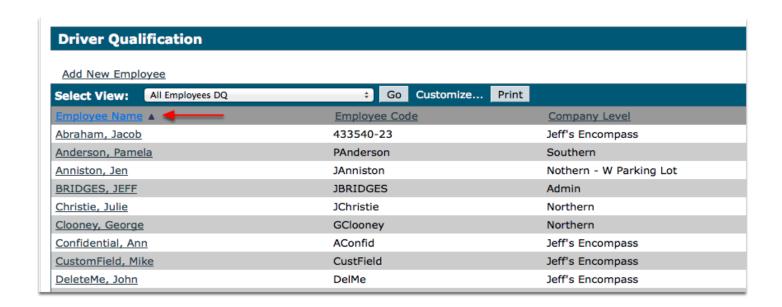
**Note:** This listing will be ONLY active employees. There will be no inactive or terminated employees in these views.

#### **Tip: Select View**



When viewing a list of employees, the results can be changed by using the Select View: option.

#### Tip: Sort by Column



To Sort by a particular column, click on the Column Heading -- e.g. Employee Name.

#### Getting to their Driver Qualification File

Once the proper employee has been found, click on their name to view their Driver Qualification file.



The Driver Qualification File page will look something like this:

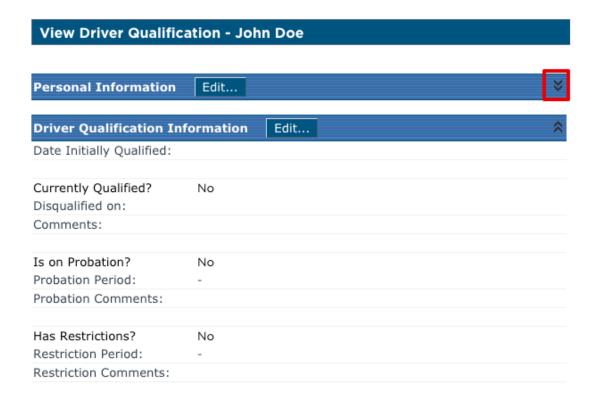


# **Driver Qualification Information Section**

The top of the Driver Qualification view page will show an area that can be expanded to see the personal information of the driver. This is pulled from the Employees tab. The double black arrows can be clicked to expand or collapse this section.

The next section is the **Driver Qualification Information**.

- Date Initially Qualified The date that the employee was first qualified.
- Currently Qualified? On the Edit screen, this is a check box. Check the Not Qualified box if the employee is not qualified. Add the not qualified date and relevant notes if applicable.
- Is on Probation? Enter the start and end date of the probation period and relevant notes if applicable.
- Has Restrictions? Enter the start and end date of the restrictions period and relevant notes if applicable.



#### **Currently Qualified**

The Encompass system always defaults this flag to **No**. Even when it appears all is in order and every item is completed, this flag might still be **No**. The system takes a very conservative approach to qualification requiring the user to determine when a driver is qualified or not.

Within the Maintenance Checklist, however, the system administrator can set specific checklist items to be required for qualification. This means the item must be completed (not set to null and no overdue) for the system to see it as done. When the system sees all required items are completed, there will be a prompt on the screen to qualify the driver. The system will not determine this for the user.



**Note:** Once any maintenance item required for qualification is overdue, Encompass will then flip the **Currently Qualified** flag back to **No**.

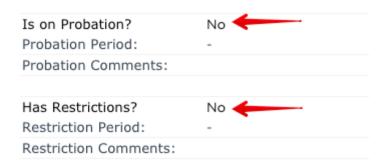
Currently Qualified?	No
Disqualified on:	
Comments:	

#### **Probation and Restrictions**

Both of these areas are here for informational purposes and are temporary in nature. They do not play into qualification, alerts or other functional aspects. If an employee is on probation, the system will not alert the user when the probation is over.



**A** Warning: If the user puts any notes in these areas while the employee is on probation or restricted, the notes and dates are deleted when the driver is taken off of probation or restriction.



### **Tips and Tricks**



It's best to use this area carefully. Use the checklist items to help determine if the driver is qualified as opposed to just manually changing Currently Qualified? to Yes.

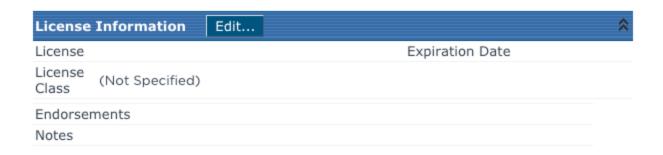
If the user chooses to use the **Probation** and **Restriction** areas, be aware that the notes will be wiped out the moment the employee is taken off of **Probation** or **Restriction**. It may be best to save the notes elsewhere (i.e., Employee Tab) before changing the flag.

Note: Many users have tried to keep track of their qualified drivers by using the flag alone, ignoring all of the required maintenance checklist items. After qualifying their drivers (sometimes hundreds of them), the next day the drivers will all be switched to Not Qualified. This happens because the system determines the required maintenance checklist items are null or overdue and changes the Currently Qualified flag to No.

#### License Information

There are two main places where driver's License Information can be added: **Employee Tab** and **Driver Qualification Tab**. This section will address the **Driver Qualification Tab**.

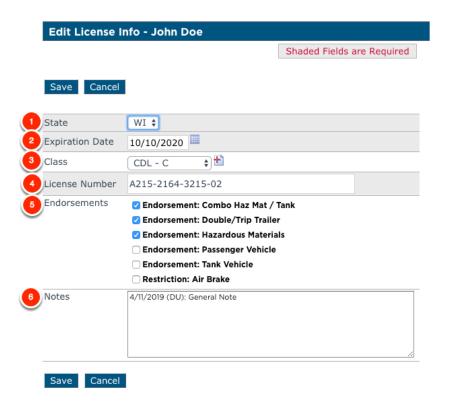
The License Information section shows up directly after the Qualification Information. To update the License Information, click the Edit button.



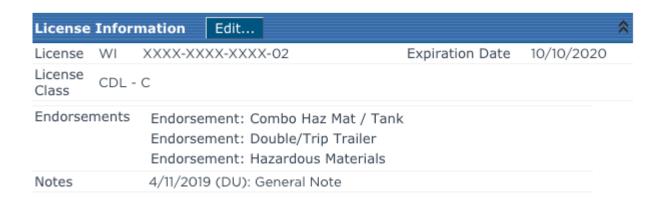
Fill in or modify the fields:

- 1. State Use the drop-down provided to select the state.
- 2. **Expiration Date** (format as mm/dd/yyyy or mm-dd-yyyy or use the calendar) Enter the next date it's due.
- 3. Class Use the drop-down provided. Note: This field is setup by an Administrator. If the user is an administrator, there will be an icon to the right of the field with a red plus sign. This list can be manipulated if that icon is clicked.
- 4. License Number Type in the license as it appears on the license. This is important if the system is being used to order Motor Vehicle Reports via a third party.
- 5. Endorsements Here, multiple checkboxes can be selected as the driver could have multiple endorsements. If there is an endorsement item missing from this list, it can be edited via Setup > License Endorsement Type (under Maintain Lookups in the left column on the setup page) by an administrator.
- 6. **Notes** Although the notes area is large, it's best if short, informational phrases are used. These notes show up on a few reports, but the notes can cut off at a certain point. The shorter the notes, the better.

Click Save once all necessary information is entered.



# This is the resulting view:



#### **License Masking**

Notice that when the license information is saved, the license number is masked to only show the last 2 digits. The system does this to protect Personally Identifiable Information (PII) in accordance with the Fair Credit Reporting Act (FCRA). The full number can still be obtained and is still shown on certain reports, however. The following Reports and Forms will offer the option of printing the full values:

#### **Forms**

- Driver's Application for Employment (applicants and employees)
- Medical Exam Report
- · Medical Exam Certificate
- Motor Vehicle Driver's Certification of Compliance with Driver License Requirement
- Motor Vehicle Driver's Certificate of Violations
- · Motor Vehicle Driver's Certification of Violations/Annual Review of Driving Record
- Record of Road Test
- Request for Check of Driving Record

#### Reports

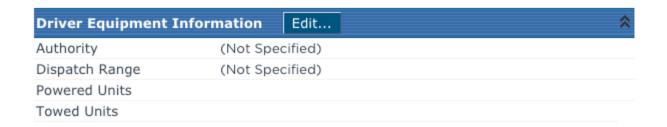
· Request for Motor Vehicle Report

# **Driver Equipment Information**

This area tracks the driver's authority, dispatch range, and the types of equipment the driver is allowed to operate - e.g., powered and towed units. It should be mentioned that the values here are stup by an Administrator via **Setup** in the Driver Qualification section of the **Maintains Lookups** box.

This area can be really helpful to dispatchers and operations. When each driver has this information entered, the **Employee Authorization Information** report can be run to help dispatchers find drivers with specific skills and capabilities quickly.

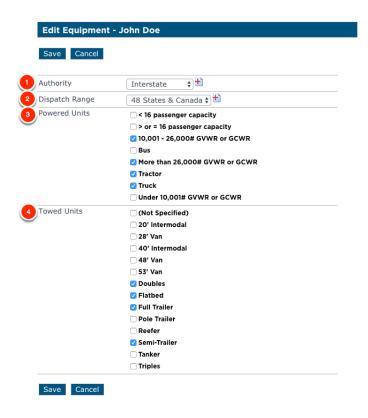
This area is located directly below the **Driver License Information** section. Click **Edit** to add or change information listed here.



# Select the necessary information:

- 1. Authority Interstate vs. Intrastate
- 2. Dispatch Range 100 Air Mile range, 48 states, 48 States & Canada, etc.
- 3. Powered Units This listing might be setup by vehicle weight and/or type. In the example below, both are included.
- 4. Towed Units This listing might be setup by size or type as well.

Click **Save** once all necessary items are selected.



# The resulting view:

Driver Equipment I	nformation Edit
Authority	Interstate
Dispatch Range	48 States & Canada
Powered Units	10,001 - 26,000# GVWR or GCWR More than 26,000# GVWR or GCWR Tractor Truck
Towed Units	Doubles Flatbed Full Trailer Semi-Trailer

Prequalification Checklist	
	Prequalification Checklist

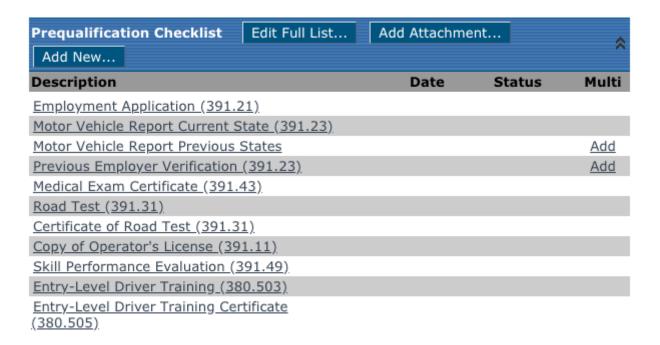
#### **About the Prequalification Checklist**

The **Prequalification Checklist** is designed to help in obtaining, completing, and recording DOT and company-specific information when an employee is first hired.

There are two options available when editing this information:

- Edit the entire list at once, which will *not* allow for specific notes to be entered.
- Edit an item individually, which will allow for specific notes to be entered.

This area is located directly beneath the Driver Equipment sections. The items shown here are some typical items collected during the hiring process. Since this is configurable, system administrators can choose other items to be included in this list.



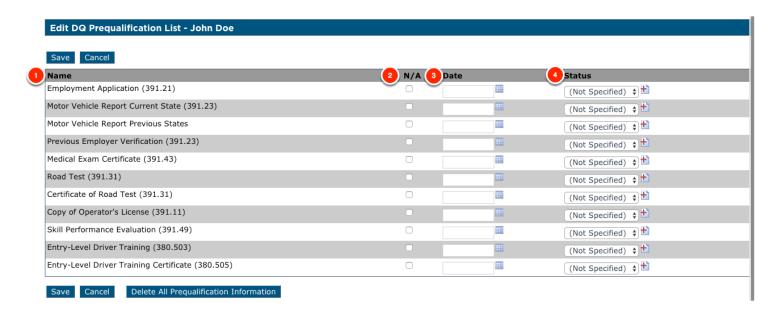
#### **Edit Full Checklist**

To update the entire list, or multiple items at once, click the Edit Full List... button at the top.



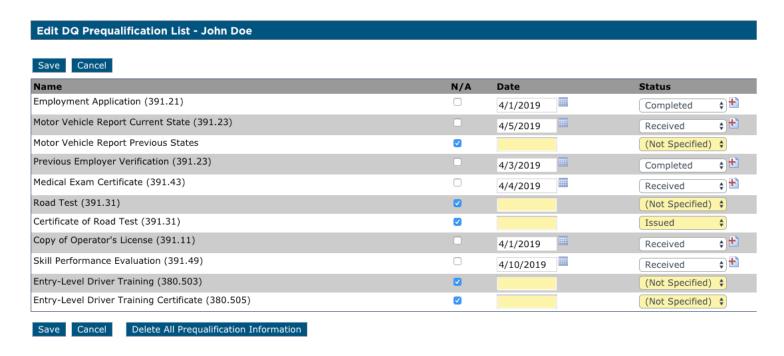
The Edit Prequalifiction List screen will be shown. Fill in the items per the following:

- 1. Checklist Item The item itself is not editable; this is simply the name of the item.
- 2. N/A Check N/A if the item is not applicable to the employee. If checked, the system will no longer see the item as applicable and will ignore it. *Note: There may be items that have this box shaded out. This means that the administrator has made this item required.*
- 3. Date Enter the date (mm/dd/yyyy or mm-dd-yyyy format) of process or completion. Either type in the date or use the calendar option next to the field.
- 4. **Status** After the date is entered, the status may default to a value for the user. This would be a default value setup by the administrator. If the item remains as **Not Specified**, use the dropdown to select a value -- i.e., Completed, Received, or Issued.



#### **Prequalification Checklist**

Here's what the list may look like filled out:



Once all necessary information is entered, click Save.



# **Prequalification Checklist**

The checklist on the Driver Qualification File page then should look something like this:

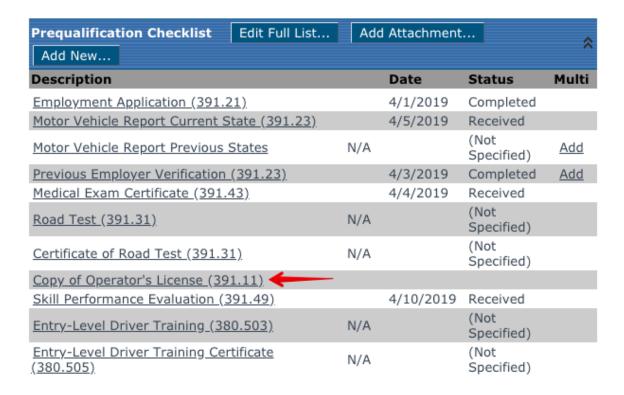
Prequalification Checklist Edit Full List	Add	l Attachment		\$
Add New				
Description		Date	Status	Multi
Employment Application (391.21)		4/1/2019	Completed	
Motor Vehicle Report Current State (391.23)		4/5/2019	Received	
Motor Vehicle Report Previous States	N/A		(Not Specified)	<u>Add</u>
Previous Employer Verification (391.23)		4/3/2019	Completed	<u>Add</u>
Medical Exam Certificate (391.43)		4/4/2019	Received	
Road Test (391.31)	N/A		(Not Specified)	
Certificate of Road Test (391.31)	N/A		(Not Specified)	
Copy of Operator's License (391.11)		4/1/2019	Received	
Skill Performance Evaluation (391.49)		4/10/2019	Received	
Entry-Level Driver Training (380.503)	N/A		(Not Specified)	
Entry-Level Driver Training Certificate (380.505)	N/A		(Not Specified)	



⚠ The Delete All Prequalification Information button will delete all data and attachments.

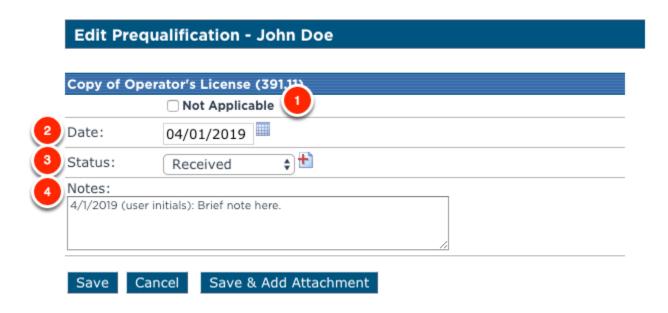
#### **Edit Individual Checklist Items**

When viewing the **Prequalification Checklist**, click the name of the checklist item that needs to be updated. For this example, click on **Copy of Operator's License**.



The Edit Prequalification screen is then shown.

- 1. N/A Check N/A if the item is not applicable to the employee. If checked, the system will no longer see the item as applicable and will ignore it. Note: There may be items that have this box shaded out (disabled). This means that the administrator has made this item required.
- 2. Date Enter the date (mm/dd/yyyy or mm-dd-yyyy format) of process or completion. Either type in the date or use the calendar option next to the field.
- 3. **Status** After the date is entered, the status may default to a value for the user. This would be a default value setup by the administrator. If the item remains as **Not Specified**, use the dropdown to select a value -- i.e., Completed, Received, or Issued.
- 4. **Notes** While this text box is rather large, only the first line of the note will appear on reports, so it is suggested to make any notes as brief as possible.



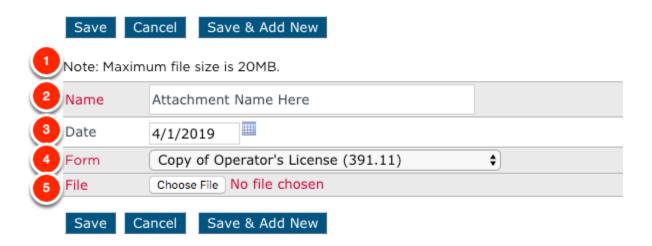
Click Save or Save & Add Attachment when completed.

# Adding an Attachment

If Save & Add Attachment, the attachment dialogue box will be shown.

- 1. **Note: Maximum file size...** This is a warning indicating that the system will not take any attachment larger than 20MB.
- 2. Name Enter a name for the attachment. This could be the file name or a short description.
- 3. Date (mm/dd/yyyy or mm-dd-yyyy format or use the calendar icon) Enter the date for the attachment. Some users use the date the document processed and others will use the date the file was uploaded to the system. This is up to personal preference. *Tip: If using the date processed, purging attachments later may be easier especially if the date processed is significantly different from the date the document gets attached.* But if the user is attempting to track the cycle time between when a document is completed versus when it gets uploaded to Encompass, the date of the upload should be used.
- 4. Form The form is already selected for the user based on the way the screen was entered. This can be left alone. In short, this is the checklist item in question.
- 5. File Select Choose File to browse to the location of the attachment on the users machine. Note: It's best practice that the file name have no commas (,) as it may result in some viewing issues with particular browsers.

Once the this is properly filled out, click Save.



# Adding Ad Hoc Checklist Items

There may be situations where a checklist item might not apply to an entire group of employees, but instead, apply to an individual. The **Add New...** option is available at the top of the checklist.

To add a single checklist item for an individual employee, click Add New... at the top of the list.

Prequalification Checklist Edit Full List	Add	d Attachment		*
Add New				, and the second
Description		Date	Status	Multi
Employment Application (391.21)		4/1/2019	Completed	
Motor Vehicle Report Current State (391.23)		4/5/2019	Received	
Motor Vehicle Report Previous States	N/A		(Not Specified)	<u>Add</u>
Previous Employer Verification (391.23)		4/3/2019	Completed	<u>Add</u>
Medical Exam Certificate (391.43)		4/4/2019	Received	
Road Test (391.31)	N/A		(Not Specified)	
Certificate of Road Test (391.31)	N/A		(Not Specified)	
Copy of Operator's License (391.11)		4/1/2019	Received	
				View Notes
Skill Performance Evaluation (391.49)		4/10/2019	Received	

The user will then be taken to the Add Ad-Hoc Employee Prequalification screen.

- 1. **Checklist Item Drop Down** This drop-down menu will contain any existing checklist items that have NOT been assigned to this driver's job class yet.
- 2. Date (Format as mm/dd/yyyy or mm-dd-yyyy or use the calendar tool) The date the item was processed or completed.
- 3. **Status** This will auto-fill if the system administrator has set this up. Otherwise, use a drop-down to select a value.
- 4. **Notes** While this text box is large, only the first line of the note will appear on reports, so it is suggested to make any notes as brief as possible.

Clic Save to store the item, Save & Add New to go to another blank ad-hoc page, or Save & Add Attachment to this ad-hoc item.

# Add Ad-Hoc Employee Prequalification - Driver Name 2 1 Checklist Item: Entry-Level Driver Training (380.503) 2 Date: 4/9/2019 3 Status: Completed Notes: Passed Save Cancel Save & Add New Save & Add Attachment

Maintenance Checklist

**Maintenance Checklist** 

#### **About the Maintenance Checklist**

The Maintenance Checklist tracks items that renew and expire over a range of time. The system administrator is responsible for setting these checklists up. Note, the system comes with standard checklist items already indicated in setup. These include items like the **Annual Review**, **Record of Violations**, and **Medical Exam Certificate**.

From the employee's Driver Qualification file, scroll down to the section titled **Maintenance** Checklist.

Maintenance Checklist	Edit Full List	Add Attachment	dd New
Description		Completed	Due Date
Record of Violations (391.2)	<u>Z).</u>		
Motor Vehicle Report		4/5/2019	4/4/2020
Annual Review (391.25)			
Medical Exam Certificate (3)	91.43 <u>)</u>	4/4/2019	4/3/2021
Driver's License Expiration I	<u>Date</u>		10/10/2020
Six Month Blood Pressure R	e-Certification		
One Year Blood Pressure Re	-Certification		
3rd Month Blood Pressure C	<u>heck</u>		
Skill Performance Evaluation	n (391.49)	4/10/2019	4/9/2021

If there are items in the Prequalification Checklist that also fall under the renewable or maintenance items, the dates may already be filled in for the user in the maintenance checklist. If there are no Prequalification Checklist items that occur in the Maintenance Checklist, then the completed dates and due dates will be blank.

There are two methods in which the dates for the checklist items can be added:

- Edit the entire list at once, which will *not* allow for specific notes to be entered.
- Edit an item individually, which will allow for specific notes to be entered.

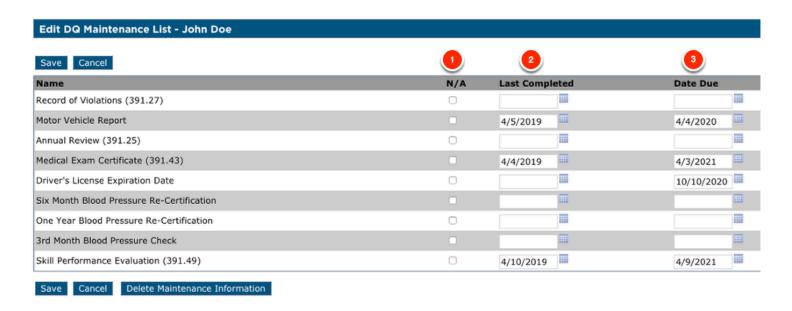
#### **Edit Full Maintenance Checklist**

To edit the entire list at once, click Edit Full List...



Enter in the necessary information for the for the checklist items:

- 1. **N/A** This check box means *not applicable*. The system will ignore an item with this checkbox filled. There may be times when this box is greyed out. This means that the system administrator has set these items as *required* and cannot be marked as not applicable.
- 2. Last Completed Date (format as mm/dd/yyyy or mm-dd-yyyy) This field is for the last processed date.
- 3. Date Due (format as mm/dd/yyyy or mm-dd-yyyy) This field is for the next time the item is due. Most system administrators set this up to auto-fill this date based on how frequently this item needs to be renewed (auto-fill dates can be overwritten). If it doesn't auto-fill, enter the date the item is next due.



Click Save.



The Delete Maintenance Information Button will delete both completion and due dates for the entire list, along with any attachments saved with the items.

Once saved, the Maintenance Checklist may look something like this.

Maintenance Checklist Edit Full List	Add Attachment Add New
Description	Completed Due Date
Record of Violations (391.27)	4/4/2019 4/3/2020
Motor Vehicle Report	4/5/2019 4/4/2020
Annual Review (391.25)	4/4/2019 4/3/2020
Medical Exam Certificate (391.43)	4/4/2019 4/3/2021
Driver's License Expiration Date	10/10/2020
Six Month Blood Pressure Re-Certification	N/A
One Year Blood Pressure Re-Certification	N/A
3rd Month Blood Pressure Check	N/A
Skill Performance Evaluation (391.49)	4/10/2019 4/9/2021

#### **Edit Individual Checklist Items**

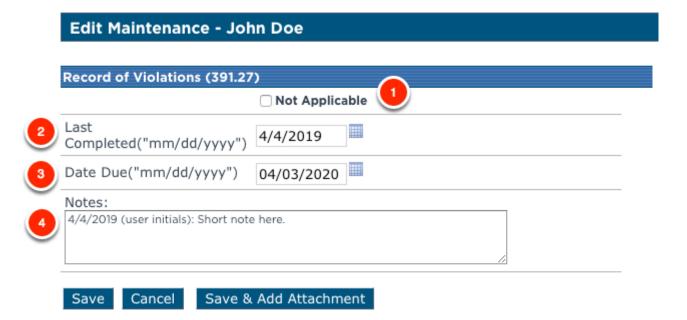
To edit an individual checklist item, click on the name of the checklist item.

Maintenance Checklist	Edit Full List	Add Atta	chment	Add New
Description			Completed	Due Date
Record of Violations (391.27	<u>7).</u>			
Motor Vehicle Report			4/5/2019	4/4/2020
Annual Review (391.25)			4/4/2019	4/3/2020
Medical Exam Certificate (39	91.43)		4/4/2019	4/3/2021
Driver's License Expiration [	<u>Date</u>			10/10/2020
Six Month Blood Pressure Re	e-Certification	N/A		
One Year Blood Pressure Re	-Certification	N/A		
3rd Month Blood Pressure C	<u>heck</u>	N/A		
Skill Performance Evaluation	n (391.49)		4/10/2019	4/9/2021

Enter in the necessary information for the checklist item:

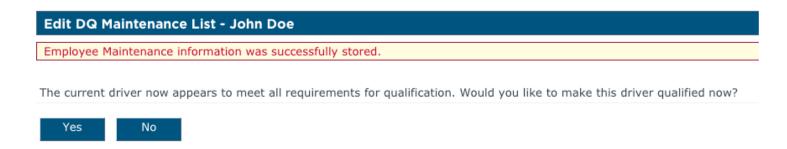
- 1. **N/A** This check box means *not applicable*. The system will ignore an item with this checkbox filled. There may be times when this box is greyed out. This means that the system administrator has set these items as *required* and cannot be marked as not applicable.
- 2. Last Completed Date (format as mm/dd/yyyy or mm-dd-yyyy) This field is for the last processed date.
- 3. Date Due (format as mm/dd/yyyy or mm-dd-yyyy) This field is for the next time the item is due. Most system administrators set this up to auto-fill this date based on how frequently this item needs to be renewed (auto-fill dates can be overwritten). If it doesn't auto-fill, enter the date the item is next due.
- 4. **Notes** This field is for any quick notes that may want to be stored with a checklist item. While this text box is rather large, only the first line of the note will appear on reports, so it is suggested to make any notes as brief as possible.

Click Save or Save & Add Attachment.

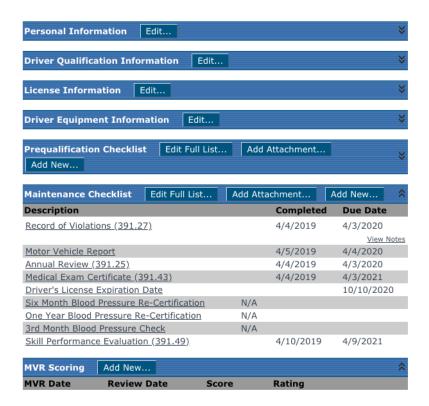


#### Qualified Driver View

Once all maintenance items are marked as necessary with future due dates, the driver is then eligible to be qualified. When a user clicks Save on the Maintenance Checklist and all information is entered, they will be prompted to qualify the driver. Click **Yes** to qualify them.



When a driver is marked as qualified in the system, all of the sections above the Maintenance Checklist collapse (as shown below) which makes only the Maintenance Checklist visible. The assumption is that the other areas are complete and that the user prefers to see the important renewable items. In order to view the data in any of these closed sections, click the black double arrows on the right side of the header.



# Adding an Ad Hoc Checklist Item

There may be situations where a checklist item might not apply to an entire group of employees, but instead, to an individual. The **Add New...** option is available at the top of the checklist.

To add a single checklist item for an individual employee, click Add New... at the top of the list.

Maintenance Checklist	Edit Full List	Add Attachment		Add New
Description			Complete	d Due Date
Record of Violations (391.2)	7).		4/4/2019	4/3/2020
				View Notes
Motor Vehicle Report			4/5/2019	4/4/2020
Annual Review (391.25)			4/4/2019	4/3/2020
Medical Exam Certificate (39	91.43 <u>)</u>		4/4/2019	4/3/2021
Driver's License Expiration [	<u>Date</u>			10/10/2020
Six Month Blood Pressure R	e-Certification	N/A		
One Year Blood Pressure Re	-Certification	N/A		
3rd Month Blood Pressure C	<u>heck</u>	N/A		
Skill Performance Evaluation	n (391.49)		4/10/2019	4/9/2021

The user will then be taken to the Add Ad-Hoc Maintenance screen.

- 1. **Checklist Item** This list will contain only maintenance items that are not assigned to the employee's job class, and therefore, not already in the employee's maintenance checklist.
- 2. Last Completed Date (format as mm/dd/yyyy or mm-dd-yyyy) This field is for the last processed date.
- 3. Date Due (format as mm/dd/yyyy or mm-dd-yyyy) This field is for the next time the item is due. Most system administrators set this up to auto-fill this date based on how frequently this item needs to be renewed (auto-fill dates can be overwritten). If it doesn't auto-fill, enter the date the item is next due.
- 4. **Notes** This field is for any quick notes that may want to be stored with a checklist item. While this text box is rather large, only the first line of the note will appear on reports, so it is suggested to make any notes as brief as possible.

Once all details are entered, click Save, Save & Add New, or Save & Add Attachment.

# Add Ad-Hoc Employee Maintenance - Driver Name 5 1 Checklist Item: 3rd Month Blood Pressure Check 2 Last Completed("mm/dd/yyyy") 4/10/2019 3 Date Due("mm/dd/yyyy") 07/09/2019 Notes: 4/10/2019 (user initials): Short note here.

Reports & Forms

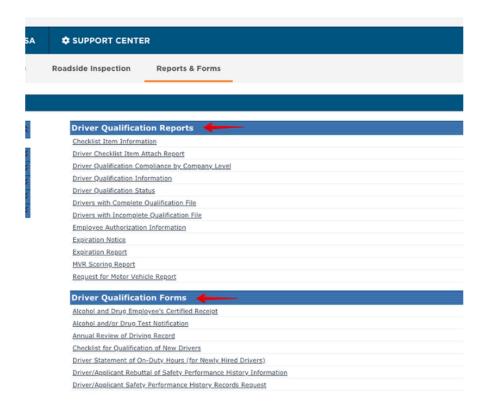
Reports & Forms

#### **Common Reports & Forms**

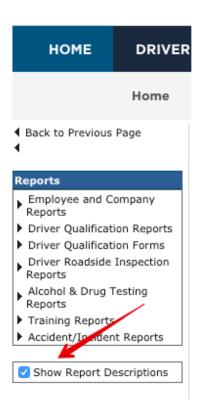
Driver Qualification reports and forms are found by clicking on Reports & Forms within Driver Management.



This area houses all reports and forms specific to driver management. The ones specific to Driver Qualification are going to be in the first two areas in the right column.



Report descriptions can be enabled by clicking the checkbox on the right sight of the page.



Most commonly used reports and forms are:

#### Reports

- Driver's with Incomplete Qualification File
- Employee Authorization Information
- Expiration Notice
- Request for Motor Vehicle Report

#### Forms

- Annual Review of Driving Record
- Motor Vehicle Driver's Certification of Compliance with Driver License Requirement
- Motor Vehicle Driver's Certification of Violations/Annual Review of Driving Record
- Safety Performance History Records Request