

J. J. Keller[®] Electronic Logging Device

WARRANTY

J. J. Keller & Associates, Inc. ("J. J. Keller") warrants its J. J. Keller[®] Electronic Logging Device ("ELD") to be free from defects in material and workmanship for a period of one (1) year from the date on which J. J. Keller ships it to the buyer, subject to the proper installation and normal use of the ELD.

THIS WARRANTY IS IN LIEU OF AND EXCLUDES ALL OTHER WARRANTIES (WHETHER WRITTEN OR ORAL, EXPRESS OR IMPLIED), INCLUDING BUT NOT LIMITED TO ANY IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE.

LIMITATION OF REMEDIES

The buyer's sole and exclusive remedy against J. J. Keller for any alleged or actual breach of warranty (or any other legal theory) is limited to repair or replacement, at J. J. Keller's option, of any ELD that J. J. Keller determines to be defective. If J. J. Keller is unable to repair or replace the ELD within a reasonable time, the buyer may obtain a refund for the defective ELD. Buyer must immediately notify J. J. Keller of any claimed defect. J. J. Keller shall not be obligated to repair, replace, or provide a refund for any ELD that has been opened or otherwise manipulated in a manner that is inconsistent with J. J. Keller's exclusive right to repair or replace any allegedly defective ELD.

IN NO EVENT SHALL J. J. KELLER BE LIABLE FOR LOST PROFITS OR INDIRECT, DIRECT, CONSEQUENTIAL, INCIDENTAL, SPECIAL OR ANY OTHER KIND OF DAMAGES.



J. J. Keller Technical Support Contact Information

When contacting technical support, please have the following information available:

- 1. Your name
- 2. Company name
- 3. A phone number where you can be reached
- 4. Time available for a return call with access to the mobile device and the vehicle

24/7 DRIVER SUPPORT

Toll Free 800-327-1342 Ext. 8223 **Phone** 920-722-2848 Ext. 8223 **Roadside Inspection Hotline** 855-215-3637

Email ELDSupport@jjkeller.com Free ELD Driver Training Videos Free Interactive ELog Training www.jjkellertraining.com Online Troubleshooting & Guides https://support.jjkeller.com

The J. J. Keller[®] Electronic Logging Device is certified by CSAGroup, an accredited Certification Body (CB) of Transport Canada. J. J. Keller & Associates, Inc. is not responsible for driver entry errors or systems not kept in proper working condition.