

## D

### COMPLETING THE SETUP

- 21 Once **ONLINE**, go to **Menu > System Menu > Diagnostics > ELD Data**.
  - a. Ensure that **dashboard odometer** is correct and **GPS coordinate** fields have values. If these values are not valid, there is a chance that either the **Engine Data Bus** is configured incorrectly and/or the ELD is not receiving a **GPS signal**.
  - b. If you do not see valid stats for **speedometer, dashboard odometer, and tachometer**, then go to **Menu > System Menu > Diagnostics > Set ELD Config** and perform step 15 again. Verify that the **ELD Data** is accurate.
- 22 Once data is verified, select the **Log Off** button, and then select **Submit**.

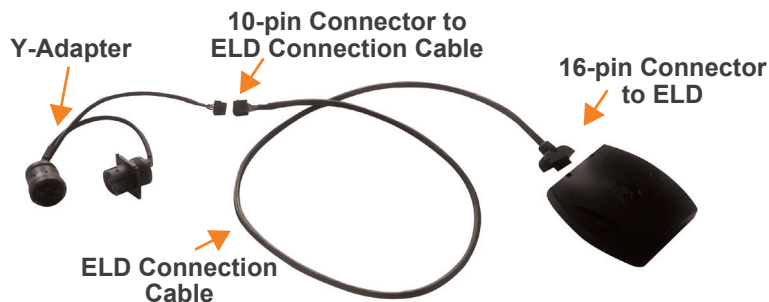
## E

### TROUBLESHOOTING

- “ELD Disconnected” instead of “ELD### Online”:
  - a. Verify harness is securely connected.
    - Select “ELD Disconnected” icon. Follow step 13 - 14.
  - b. Is the device battery low?
  - c. Is Bluetooth turned on?
- Unable to log in:
  - a. Verify username/password.
  - b. Check network connection on the mobile device.
- Prompt for location at a duty-status change:
  - a. Driver manually enters location once prompted.
  - b. Verify connection between device and ELD.
- Cannot successfully submit logs:
  - a. Is there a network connection?
  - b. If not, wait until the next time the driver logs in, then submit.

## F

### HOW IT FITS TOGETHER



FOR ASSISTANCE, PLEASE CONTACT TECHNICAL SUPPORT @ 800-327-1342



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# ELD Quick Start Guide

## A

### WHAT YOU WILL NEED

Included in the box:



ELD Connection Cable



Electronic Logging Device (ELD)



Zip Ties

Vehicle Specific Y-Adapters (Sold Separately):



You will need an Apple® or Android™ device with the Encompass® ELD application installed.

## B

### INSTALLING THE HARDWARE\*

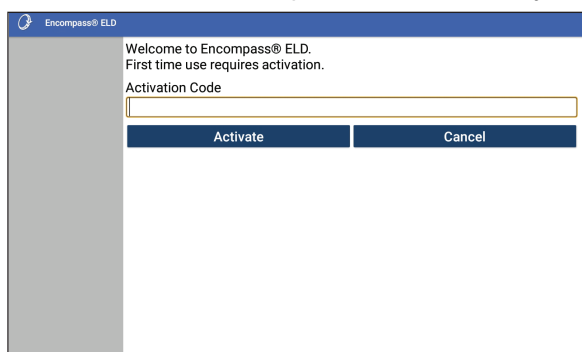
- 1 Locate the **diagnostic port** in the vehicle cab and remove from mount or bracket.
- 2 Plug the male end of your vehicle-specific **Y-Adapter** into the just removed diagnostic port. Secure the female end of the **Y-Adapter** to the vehicle diagnostic port space for future engine diagnostic needs.
- 3 Attach the 10-pin connector of the ELD connection cable to the 10-pin connector of the Y-Adapter. Then route the ELD connection cable to the desired location for the ELD.
- 4 Plug the 16-pin connector of the ELD connection cable into the ELD. Secure with the two provided zip ties.
- 5 The lights on the ELD will flash indicating power is going to the ELD. If there are no lights, double check all connections to make sure they are secure.
- 6 Mount the ELD unit using the dual lock tape and/or screws securely in a place where the ELD lights are easily visible to the driver.
  - For screw mounting you will need to remove plastic inserts from the ELD and mount using appropriate size screws.
  - For dual lock tape mounting be sure to clean the recessed tape mount areas on the ELD with the included alcohol swab.

Once mounted, your installation is complete!

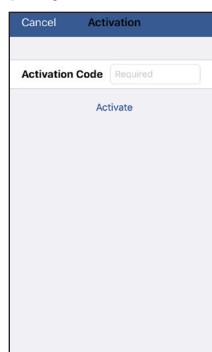
\*Refer to Section F “HOW IT FITS TOGETHER” on the back page.



- 7 Start vehicle. Engine must be ON for diagnostic port detection.
- 8 Turn on handheld mobile device with Encompass® ELD app installed, and make sure you have network connectivity.
- 9 Press/hold Bluetooth button on the front of the ELD for 5 seconds.
  - If using an iPhone® or iPad® mobile device, pair/connect via the Bluetooth settings to the ELD.
  - If using an Android™ mobile device, continue to the next step.
- 10 Launch the Encompass® ELD application. Upon first launch, accept the app permissions.
- 11 Enter **Activation Code**, select **Activate**. Activation code can be obtained from the Encompass administrator at your company.

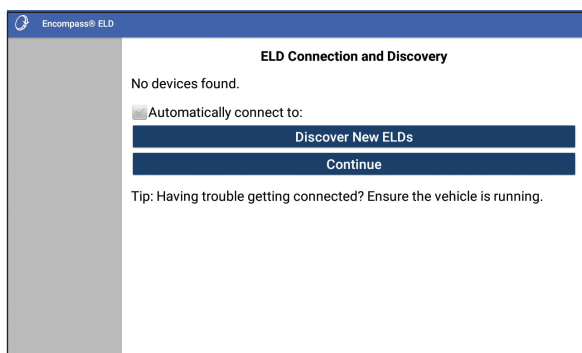


Android

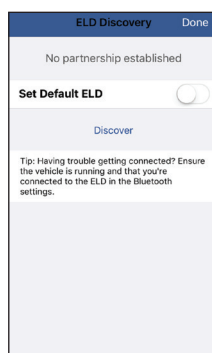


iOS

- 12 On the **Login** screen, enter username and password, and select **Login**.
- 13 Select **Discover New ELDs**. A prompt will be displayed to **Discover New ELD Hardware**. Follow the instructions accordingly as these steps put the ELD into pairing mode allowing for a new connection.



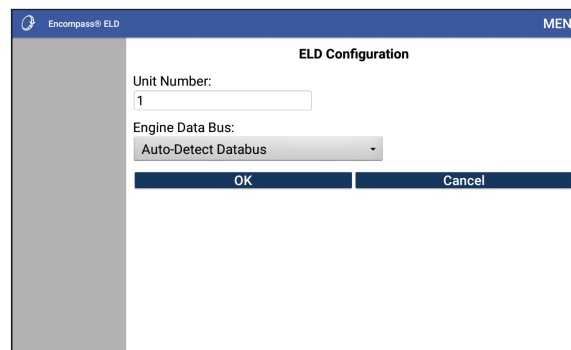
Android



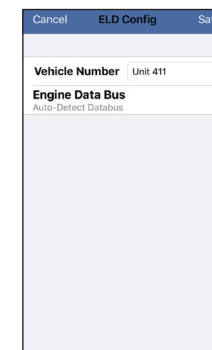
iOS

- 14 Once connection is established, it will say **Successful connection to <Unit Code>**. If this handheld will typically be connected to this ELD, check the box for **Default ELD**.

- 15 On the **ELD Configuration** screen:
  - a. Enter your **vehicle** (iOS) or **unit** (Android) number in the appropriate field.
  - b. Select Auto-Detect Databus in the Engine Data Bus field and select **OK** (Android) or **Save** (iOS).



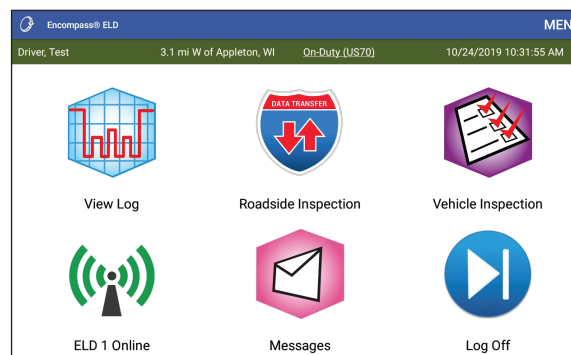
Android



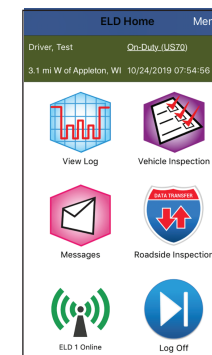
iOS

- 16 If you are prompted to **Pair** to this new **Tractor Number**, select **OK**.
- 17 Select your current Duty Status and press the Submit button.
- 18 If you are missing any previous day's logs, you will be prompted to create off duty logs for each of the days listed. Select **Yes**, and the system will create Off Duty Logs for those days.
 

If you have been on duty for any of the days listed, select **No**. Upon completing installation, contact your company Encompass administrator to make sure your available hours are correct in the application.
- 19 Enter **Trailer Number & Shipment Information**, and select **OK**.
- 20 On the **Odometer Calibration** screen, enter dashboard odometer number. The engine must be **ON** to perform this step.



Android



iOS